

## Annex A: List of Supporting Organization and Quotes for Data Protection Officer Competency Framework and Training Roadmap

#### **Organizations (alphabetical order)**

### Mr Khurram Chaiwalla Data Protection Officer for ASEAN region, Bayer

"Bayer finds data protection to be of the utmost importance in this increasingly digital world and being able to help train and identify our data protection officers in the core competencies necessary for them to succeed is critical. Singapore's new DPO Competency Framework is exactly what we need to be able to help guide our teams globally on this and ensure continued protection and trust from our consumers."

#### Mr Joel Tan Head, Data Protection Officer Benjamin Barker

"In this day and age where the digital world is intrinsic in our everyday lives, data protection is an imperative. There is an increasing need to help train and identify our data protection officers in the core competencies necessary for them to succeed. As we head into a new era of internationalisation, Singapore's new DPO Competency Framework is exactly that springboard we need moving forward to help guide our teams to ensure continued protection and trust from our consumers from both a local and global context."

#### Mr Eric Chung Singapore Data Protection Officer DBS Bank

"With Singapore companies becoming more sophisticated and expanding overseas, businesses need to be mindful about maintaining their data protection standards and keeping up to date with the evolving data protection regulatory landscape in Singapore and other markets. The framework and training roadmap will be very helpful in providing data protection officers a benchmark to improve their capabilities. In addition, it will also help them identify training opportunities for employees and create a learning roadmap for them to grow their own timber."

# Ms Arianne Jimenez Facebook Privacy & Public Policy Manager Facebook Asia Pacific

"We support efforts to train and upskill privacy professionals with the aim of enhancing organizations' accountability programs. We are encouraged to see that this Roadmap reflects the dual mandate of the PDPC of being responsible for both data protection and data innovation in Singapore."



### Mr Alan Chan Chief Risk Officer Lazada Group

"At Lazada, protecting the personal data and privacy of our sellers and customers is our top priority. We support the government's initiative to introduce the Data Protection Officer Competency Framework and Roadmap, which will help identify the core skillsets and expertise that our data protection professionals need in this fast-evolving digital landscape, and look forward to seeing eCommerce flourish in Singapore and the region."

# Mr Frederic Tan Deputy General Manager Leacov

"Leacov School of Security is very pleased at the launch of the Data Protection Officer Competency Framework and Roadmap. With data now a precious and strategic commodity in a highly connected world, maintaining its security and protecting its confidentiality has become a full-time occupation.

As a security training school and consultancy, we handle large amounts of data from our students and clients every day. This Competency Framework will be of great help in identifying, preparing and training our selected staff with the skills necessary to keep the data we handle safe as Data Protection Officers. We are also pleased that this will also open the doors to a new path of career development. We will also certainly be looking into expanding our dedicated data protection capability even further in the near future."

#### Ms Joyce Chiew Data Protection Officer Oneberry Technologies

"Data protection is becoming increasingly important yet still relatively unfamiliar to most companies. Singapore's new DPO Competency Framework is critical to guide companies and ensure they have a team with the right competencies and skillsets to support them in these areas. Having this guideline to support employees embarking on this new career path, upskilling and supporting them with the relevant training courses is critical and should be a continued exercise."

### Mr Marc Placzek Head of International Privacy and International Data Protection Officer PayPal

"As a global leader in digital payments, PayPal is fully committed to ensure strong data and privacy protection for our customers. We support Singapore's efforts to strengthen its data protection framework. The active engagement from IMDA demonstrates the government's commitment to ensure public confidence in the private sector's use of data is safeguarded."



#### Mr Takeshi Yanaike Senior Manager, Information Security & Privacy Governance Department Rakuten

"Given the ever-increasing importance of data protection as a crucial business element and counterpart to data innovation, we welcome initiatives that will further develop the capabilities of data privacy experts and increase innovation in the digital economy."

#### Ms Nicole Seah Chief Operating Officer & Data Protection Officer Rewardz Singapore

"As leaders in digital engagement solutions, Rewardz is committed to ensuring data security both inside and outside the office. The Data Protection Officer Competency Framework and Roadmap would help raise awareness of and mitigate potential data security risks in every step of platform development while honing our ability to deliver high quality and secure engagement solutions to our corporate clients. It is hoped that training for data protection would be made affordable and easily accessible by every employee, not limited to the DPO. PDPC should also consider providing information on the data protection laws of each country in the APAC region and beyond, to support the growth and expansion plans of SMEs in Singapore."

# Mr Tan Swee Wan CEO TRS Forensics

"We believe the Data Protection Competency Roadmap will enable us to identify training opportunities to upskill our staff's data protection knowledge and techniques. This will translate into better service levels and greater competitiveness for our business. With increased business opportunities, we will hire more staff to serve our clients both in Singapore and the region. Our overseas subsidiaries will also benefit by working alongside the Singapore team who possesses the right data protection techniques and knowledge."



#### **Training Providers**

#### Ms Rona Lee Head of Policy, Audit & Operations MENDAKI SENSE Pte Ltd

"We want to protect the trust bestowed upon us by our clients. Thus, we built our capability in Data Protection and Management by having our Data Protection Officer (DPO) trained through the Data Protection Practitioner Certificate. This allowed SENSE to effectively establish data protection policies and regulatory procedures. We have subsequently implemented regular updates / advisories, and carried out an internal audit. SENSE is also embarking on the fundamental course that supports the Data Protection framework, so as to create more awareness for SMEs and Non Profit Organisations."

#### Trade Associations, Societies, and Non-Profits

#### Mr Huey Tan President and Founder AsiaDPO

"The DPO is at the centre of how organisations demonstrate accountability for taking data protection seriously in Singapore. It shows an organisation can be trusted to do what they say they will do, whether business as usual or when adopting new technologies such as AI, IOT etc. Through the DPO competency framework, we become part of the global solution to identify the most relevant and necessary skills, expertise and capabilities for DPOs in every organisation. We applaud Singapore for its leadership and support in the development and growth of an indigenous talent pool within the DPO communities of practice."

#### Mr Ho Meng Kit Chief Executive Officer Singapore Business Federation

"SBF supports the Data Protection Officer Competency Framework and Roadmap as it provides our businesses with a useful tool to identify skills and knowledge gaps among their staff and to help build capabilities to ensure robust data protection. This is timely in keeping our companies in step with the rapidly changing digital landscape where a trusted data ecosystem is critical. SBF will reach out to our member companies to encourage them to adopt this framework."



### Dr Chong Yoke Sin President Singapore Computer Society

"This is a very important initiative by IMDA as data protection competencies are becoming increasingly critical. This is well aligned to SCS's core mission to uplift skills and capabilities of our ICT professionals. We certainly look forward to partnering IMDA to promote this to our 57,000 members."

#### Other organizations on-board

The Chope Group