

Top 5 FAQs on PDPA

DO ORGANISATIONS HAVE TO OBTAIN MY WRITTEN CONSENT?

Having consent in writing is recommended but organisations may also obtain verbal consent or deemed consent (when you voluntarily give your personal data for a purpose and it is reasonable to do so).

CAN ORGANISATIONS COLLECT MY NRIC NUMBER?

Organisations may collect, use or disclose personal data only for reasonable purposes. They must also notify you of the purposes and obtain your consent, unless an exception applies (e.g. during emergency situations where the life, health or safety of an individual is threatened).

CAN I REQUEST ORGANISATIONS TO DELETE MY PERSONAL DATA?

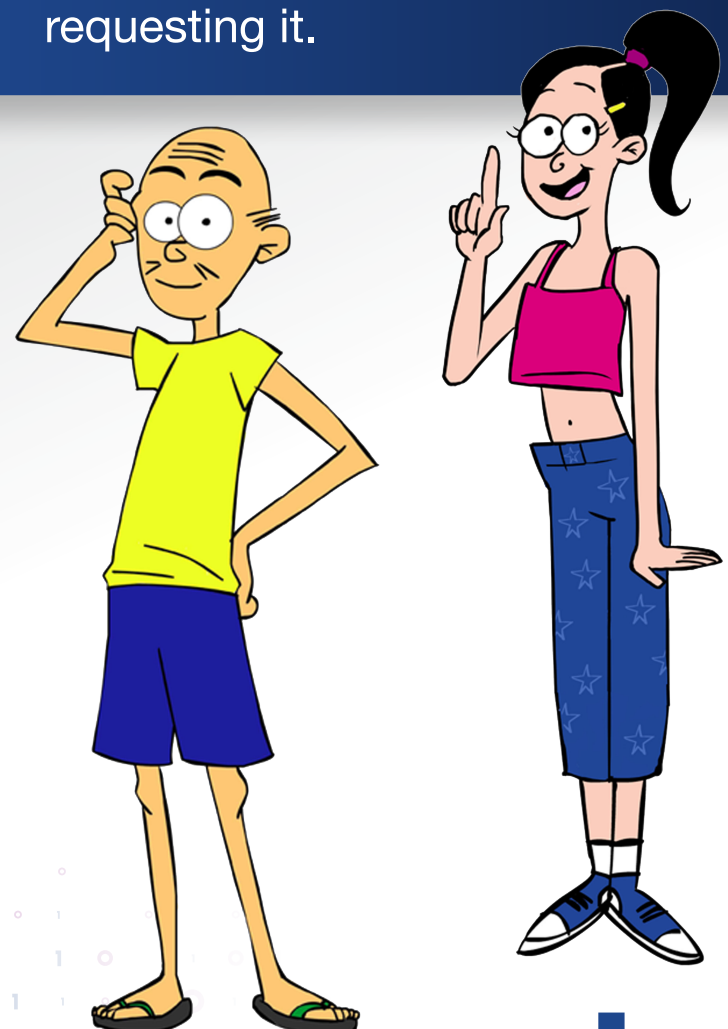
Organisations are not required to delete your personal data upon request and may retain your personal data as long as there are business or legal needs. However, you may withdraw consent by giving reasonable notice to organisations and organisations must cease to collect, use or disclose your personal data upon your withdrawal of consent (unless an exception applies).

CAN AN ORGANISATION REQUIRE MY PERSONAL DATA AS A CONDITION OF SUPPLYING ME ITS SERVICES?

Organisations must not, as a condition of supplying a product or service, require you to consent to the collection, use and disclosure of personal data beyond what is reasonable to provide the product or service. You may wish to clarify with the organisation if you are unsure why your personal data is required.

CAN ORGANISATIONS CHARGE ME A FEE FOR ACCESSING MY PERSONAL DATA?

A reasonable fee may be charged by organisations, to recover the incremental costs of responding to access requests e.g. the cost of producing a physical copy of the personal data for the individual requesting it.



Visit www.pdpc.gov.sg for more information.