

DATA BREACH?

TAKE ACTION TO PROTECT YOURSELF

Organisations may suffer a data breach from time to time. They may have accidentally exposed their customers' data or their online system was hacked.

If you receive a message from an organisation informing you that your personal data may be at risk, quickly take action!



What to do during a data breach incident:



Confirm Source

Ensure that the notification you receive is authentic by checking the company's official website or hotline.



Follow Instructions

If asked to log in to your account, do so from the company's official website where possible, instead of using the link in the notification message. Otherwise, hover to check if the URL is suspicious before clicking. Once you have verified it is safe, follow the instructions to protect your data, which could include changing your password.



Take Preventive Measures

Change your passwords for any other accounts that share the same password.



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