

## MEDIA RELEASE

### NEW DATA PROTECTION OFFICER COMPETENCY COURSES LAUNCHED TO GROOM AT LEAST 500 DATA PROTECTION PROFESSIONALS

*NTUC LearningHub launches with four new courses using PDPC's Data Protection Competency Framework and Training Roadmap.*

- SINGAPORE, 12 OCTOBER 2019** – NTUC LearningHub (LHUB), in partnership with Employment and Employability Institute (e2i) and Personal Data Protection Commission (PDPC), launched four new data protection-related courses for Data Protection Officers (DPOs) today, based on the PDPC's Data Protection Competency Framework and Training Roadmap. Data is a critical resource and good data protection practices support and enable business innovation and growth. The role of DPOs is crucial in protecting and harnessing an organisation's data resources.
- Launched with the support of e2i, the four new courses by LHUB will support approximately 500 DPOs within the first year of roll out. These four new courses aim to upgrade the competencies of DPOs in data protection and risk management. LHUB will also subsequently roll out 10 other data protection courses. The four courses launched are:
  - Monitor and Assess Organisation's Personal Data Protection Policies and Practices
  - Develop and Implement a Data Protection Management Programme (DPMP)
  - Identify Risks Associated with Collection, Use, Disclosure and Storage of Personal Data
  - Assess Risks Within a Defined Functional Area, and Develop Countermeasures and Contingency Plans
- These courses come on the back of PDPC's framework launched in July this year, which outlines the competencies and proficiency levels required by a DPO. The framework consists of nine competencies broadly classified under two categories: *Data Protection* – which enables businesses to build customer trust and progress towards accountability, and *Data Innovation* – to harness the value of data to deliver new and improved products and services.
- Commenting on this, Kwek Kok Kwong, CEO of NTUC LearningHub says, "As data becomes imperative to business transformation in Industry 4.0, there is now a greater need for data protection and a deeper appreciation of the adverse effects of data breaches. Data Protection Officers (DPOs) will play a crucial role for businesses to operate and thrive in a data rich environment. For this reason, we

have partnered with PDPC, NTUC and e2i to launch the initial four new courses based on the new Framework, to ensure that DPOs receive the necessary, up-to-date training and upgrade their skills.”

5. “Since the introduction of PDPA in 2014, e2i has been involved in upskilling our workers to prepare them for the practical demands of data protection and governance - a necessity for all businesses managing data. The four new courses launched are curated in line with the new competency standards under the Skills Framework launched earlier this year, to help prepare DPOs to implement, manage and control data effectively. NTUC union members can similarly deep-skill their capabilities in data protection through these courses and more under the Union Training Assistance Programme (UTAP). Through continual collaborative efforts with PDPC and our training partners, e2i endeavours to deepen the skills of our DPOs enabling them to stay employable and competent not only locally but globally as well,” said Mr Gilbert Tan, CEO of e2i.
6. Deputy Commissioner of the PDPC, Mr Yeong Zee Kin, said, “To prepare workers for the data-driven Digital Economy, it is imperative that they acquire new skills in data protection and data innovation. Partnerships, with organisations such as NTUC LearningHub and e2i, will not only present new career choices for individuals, but also bring Singapore closer towards its vision of a regional data protection and data innovation training hub. We are heartened by the concrete steps taken to implement PDPC’s Data Protection Competency Framework and Training Roadmap. The courses launched today will be the start of a new path towards a career in data protection and innovation. I encourage all workers with a role in data protection to consider making this choice.”

**###END###**

### **About NTUC LearningHub**

NTUC LearningHub was corporatised in 2004 with the vision of transforming the lifelong employability of working people. We work with both corporate and individual clients and provide learning solutions in areas such as Infocomm Technology, Healthcare, Employability & Literacy, Business Excellence, Workplace Safety & Health, Security, Human Resources and Foreign Worker Training.

To date, NTUC LearningHub has helped over 21,000 organisations and achieved over 2.4 million training places across more than 500 courses with a pool of over 400 certified trainers. As a Total Learning Solutions provider to organisations, we also forge partnerships and provide a wide range of relevant end-to-end training solutions and work constantly to improve our training quality and delivery.

For more information, visit [www.ntuclearninghub.com](http://www.ntuclearninghub.com)

### **About e2i**

e2i is the empowering network for individuals and companies seeking skills and solutions for growth. Since 2008, e2i has assisted more than 700,000 individuals through our career guidance, professional development, and job matching services. With an extensive network of partners, e2i offers hiring, training and productivity solutions to businesses. We are an initiative of the National Trades Union Congress (NTUC) to support nation-wide manpower and skills upgrading initiatives.

For more information, please visit [www.e2i.com.sg](http://www.e2i.com.sg).

### **About PDPC**

The PDPC administers the Personal Data Protection Act 2012 (PDPA) in Singapore, which aims to safeguard individuals' personal data against misuse and promote proper management of personal data in organisations. The PDPA enhances Singapore's competitiveness and strengthens our position as a trusted business hub, among the leading jurisdictions in data protection. For more information, please visit [www.pdpc.gov.sg](http://www.pdpc.gov.sg)

## **Press Contact**

### **NTUC LearningHub**

Rachel Ooi

Brand & Communications Manager

Email: [rachel.ooi@ntuclearninghub.com](mailto:rachel.ooi@ntuclearninghub.com)

Mobile: +65 8100 2779

Brian San

Director, Strategy & Communications

Email: [brian.san@ntuclearninghub.com](mailto:brian.san@ntuclearninghub.com)

DID: +65 6486 7077

## FACT SHEET

### 1. About the New Courses

No.	Name of Course	Description
1.	<b>Monitor and Assess Organisation's Personal Data Protection Policies and Practices</b>	<p><b>Focus Competency:</b> Data Protection Management</p> <p><b>Level: 1</b> For DPEs</p> <p><b>Learning Objectives:</b> Learners will be able to grasp the key obligations under the data protection provisions of the PDPA and understand the tasks required to manage a data lifecycle by understanding the steps of data collection, data storage, use and disclosure, transfer, archival and disposal and how to keep these in compliance with the PDPA.</p>
2.	<b>Develop and Implement a Data Protection Management Programme (DPMP)</b>	<p><b>Focus Competency:</b> Data Protection Management</p> <p><b>Level: 2</b> For DPOs</p> <p><b>Learning Objectives:</b> Learners will be able to develop and implement a Data Protection Programme that covers policy, processes and people for the handling of personal data at each stage of its lifecycle: collection, storage, use, disclosure, disposal and archival.</p>
3.	<b>Identify Risks Associated with Collection, Use, Disclosure and Storage of Personal Data</b>	<p><b>Focus Competency:</b> Risk Management</p> <p><b>Level: 1</b> For DPEs</p> <p><b>Learning Objectives:</b> Learner will be able to identify and resolve risks in relation to data protection and DNC provisions, business processes and data intermediaries. They will also learn how to conduct a Data Protection Impact Assessment.</p>
4.	<b>Assess Risks Within a Defined Functional Area,</b>	<p><b>Focus Competency:</b> Risk Management</p>

	<b>and Develop Countermeasures and Contingency Plans</b>	<b>Level: 2</b> For DPOs  <b>Learning Objectives:</b> Learners will be able to assess current and potential risks within a functional area, and develop risk countermeasures and contingency plans.
--	--	---

## 2. Duration and Course Fees

- Each course lasts two days (16 hours).
- The fee before subsidy is SGD760 (before GST).
- E2i funding is available.

## 3. Registration

- Online registration will be available from 16<sup>th</sup> October 2019 onwards.